

Broken Power Meters in Remote Communities

Having electricity (power) in your home is important. It makes life easier for all of us; it helps make your home safer and more comfortable to live in.

Electricity can be dangerous. Do not let children play with a broken power meters.

Who is responsible for reporting a broken power meter?

If you have a broken power meter at your house tell your local Housing office straight away.

It is the responsibility of the tenant who lives in the house to report a broken power meter as soon as possible.

If there is no Housing office in your community, you can tell one of these people:

- Tenancy Contract Officers
- Community Housing Officer
- Housing Maintenance Officer
- Essential Services Officer
- Government Employment Coordinator

Important phone numbers to call when your power meter has been broken:

Department of Territory Families, Housing and Communities: 1800 104 076

Power and Water: 1800 245 092

The quicker the damage is reported the quicker it can get fixed and your home can be made safe!

Power meter broken by tenant

If you, a family member, or a visitor to your house breaks the power meter on purpose then the tenant of the house has to pay for the power meter to get fixed.

Criminal damage

If someone else breaks the power meter at your house you should go to the local Police Station and report it straight away. If you report it and it can be proven that the damage was caused by someone else, the Department will fix it and put the power back on.

Tell the police that you need one of these:

- A Police Case Summary Report – which names the Department as victims in the matter and identifies the offences committed
- And a copy of the statement provided to police

If there are no police in your community talk with someone at the Regional Council office, your Housing Reference Group person or the Essential Services Officer and tell them what happened.

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