

STRATEGIC PLAN 2025 – 2030

DEPARTMENT OF HOUSING, LOCAL GOVERNMENT
AND COMMUNITY DEVELOPMENT



OUR VISION

Building a strong, vibrant and empowered Territory, community by community.

OUR MISSION

To improve the lives of Territorians through quality housing, empowered local voices and integrated community services.

OUR VALUES

Respect – Collaboration – Commitment to Service – Diversity
Impartiality – Ethical Practice – Accountability

OUR STRATEGIC DELIVERABLES



VALUE OUR PEOPLE AND IMPROVE OUR SYSTEMS

We will:

- > Maintain a culture of continuous improvement to create efficiency and embed contemporary practice.
- > Build capability and capacity by resourcing our workforce and provide the tools needed to do our job well.
- > Build and maintain strong relationships through a culture of collaboration.
- > Improve retention through quality onboarding and targeted professional development.



DELIVER QUALITY HOUSING | ENABLE EMPOWERED LOCAL VOICES | COORDINATED COMMUNITY DEVELOPMENT SERVICES

We will:

- > Continuously review systems, processes, legislation, policy and procedures to improve the lives of Territorians.
- > Operate a financially sustainable asset portfolio with high occupancy and quick turnover.
- > Contribute to better outcomes for Territorians by strengthening our collaboration with the service sector.
- > Empower strong community voice in investment and planning decisions through sustainable local government.
- > Partner with the local government sector to bring service delivery and employment opportunity back to community.
- > Consult with communities on matters that affect them.
- > Reduce community fatigue and improve program outcomes through cross-agency and service provider collaboration.
- > Safeguard local languages and deliver on program outcomes through the use of interpreters.
- > Provide safe, appropriate, and accessible public and social housing options to meet the diverse needs of Territorians.

OUR FOOTPRINT



Our budget is approximately
\$900 million



We manage
13,000+ assets
which accommodate nearly
32,000 Territorians



75% of our team
live in regional
& remote areas



We support **18** local
governments



We support
over **30** Aboriginal languages
and **33** other languages