

Abandoned goods

What are abandoned goods?

Abandoned goods are personal items that you have left behind after leaving your rental dwelling either at the end of a tenancy or due to you vacating the premises. In some cases a tenant may leave behind personal belongings such as furniture, personal items or even rubbish.

Managing your personal goods

You may be experiencing difficulties removing your belongings, if this is the case you can get advice by contacting your Housing officer.

Can the Department help me?

Your Housing officer can provide you with advice about where you may find assistance with removals and any other related issues. For example, truck hire or removalists.

Where can I get assistance?

The following is a few options you may call for assistance:

- Salvation Army
- Somerville
- Saint Vincent De Paul

What are your responsibilities?

- Leave a forwarding address so the Department may forward to you notice of the storage of your goods.
- Ensure you remove all your belongings before vacating the premises.

What will the Department do?

Any goods that are perishable, and will cost more than their value to store, or have perished (for example food) will be disposed of immediately.

The *Residential Tenancies Act 1999* states that some goods of a specific value may be stored until the goods are reclaimed by the owner or auctioned.

How will this affect you?

Items you have left behind, and in particular any perishables, will be disposed of immediately once the Department has taken possession of the abandoned premises.

Your items may be stored for a period of 30 days after the date the Landlord took possession of the premises.

If the goods are collected by you at a later date, you may be charged for the cost of transportation, storage and any publishing costs.

How are disputes handled?

Disputes are handled by the Housing Complaints and Appeals Unit. To find out more about how you can lodge a complaint or an appeal call 1300 301 167.

Where can I find more information?

Contact your local Housing office or visit nt.gov.au.

Alice Springs	(08) 8951 5344
Arafura Region	(08) 8995 5122
Greater Darwin	(08) 8999 8814
Katherine	(08) 8973 8513
Nhulunbuy	(08) 8987 0533
Palmerston	(08) 8999 4767
Tennant Creek	(08) 8962 4497