

# Support services

## What is a support service?

It is a community organisation that can provide support to any community member. This support may be with personal needs such as financial distress, problems with gambling, alcohol and other drugs and to help avoid homelessness.

Support staff can work with you to find out how they can help, or put you in contact with other services, which may suit you better.

## Who can get support services?

Anyone who needs help to keep their home or find accommodation can access a support service.

## Do I have to live in public housing to get help from a support service?

No. People living in public or private housing or any other accommodation can get help from a support service.

## What help can I get?

Support services can include:

- Family and parenting support
- Help with budgeting your money, financial distress related to gambling
- Domestic and family violence support
- Help with health, mental health, disability or substance abuse issues (alcohol and other drugs)
- Information and support to get a job
- Help to manage visitors or overcrowding
- Help on how to look after your home and pass property inspections
- Specific youth services and support to reconnect with family or schooling
- Help to find accommodation and understand your rental or lease agreement

## Who will know about my personal information?

The information you give to either a support service or Territory Families, Housing and Communities is confidential.

Your consent is needed before your personal information can be shared with the department.

## How can I contact a support service?

You can ask for a referral to a service when you are in the Housing office. Details of support services are available online, visit [shelterme.org.au](http://shelterme.org.au) or you can also contact a support service on the numbers below:

Support service	Contact number	Support service	Contact number
<b>Aboriginal Hostels Limited</b> Akangkentye Hostel Apmere Mwerre Visitor Park	(08) 7905 8720 (08) 7905 8710	<b>Larrakia Nation</b> Greater Darwin	(08) 8948 3733
<b>Alice Springs Youth Accommodation &amp; Support Services</b> Alice Springs	(08) 8953 4200	<b>Mental Health Association of Central Australia</b> Alice Springs	(08) 8950 4600
<b>Anglicare N.T. Ltd</b> Greater Darwin Nhulunbuy Katherine Alice Springs	(08) 8985 0000 (08) 8939 3400 (08) 8963 6100 (08) 8951 8000	<b>Mission Australia</b> Greater Darwin Katherine Alice Springs	1800 682 288 1800 682 288 1800 682 288
<b>CatholicCare NT</b> Greater Darwin Tennant Creek Katherine	(08) 8944 2000 (08) 8962 3065 (08) 8971 0777	<b>St Vincent de Paul Society (NT) Inc.</b> Greater Darwin Katherine General	(08) 8948 8102 (08) 8972 1956 (08) 8948 8100
<b>Council for Aboriginal Alcohol Program Services</b> Greater Darwin	1800 894 800	<b>Tangentyere Council Aboriginal Corporation</b> Alice Springs	(08) 8951 4257
<b>Darwin Aboriginal &amp; Torres Strait Islander Women's Shelter</b> Greater Darwin	(08) 8945 2284	<b>The Salvation Army</b> Greater Darwin Alice Springs Katherine	(08) 8945 1947 (08) 8951 0201 (08) 8971 2265
<b>Darwin Christian Ministries Inc.</b> Greater Darwin	(08) 8947 0633	<b>YWCA of Darwin Incorporated</b> Greater Darwin CASy House	1800 799 226 (08) 8948 2044