

Useful contacts for tenants



Housing regional offices

Greater Darwin	(08) 8999 4789	Barkly	(08) 8962 4497
Central Australia	(08) 8951 5344	Top End	(08) 8995 5122
Big Rivers	(08) 8973 8513	Arnhem	(08) 8987 0533

Housing maintenance and repairs

Maintenance and repairs – Freecall 1800 104 076

24/7 Housing complaints line

Antisocial Behaviour and Complaints 1800 685 743
Complaints and Appeals

Interpreters

Aboriginal Interpreters Service (AIS) 1800 334 944
Interpreting and Translating Service NT 1800 676 254

Emergency Services and NT Police Assistance

NT Police, Fire and Emergency Services (emergency only) 000
24 Hour NT Police Assistance 131 444
Crime Stoppers 1800 333 000

NT Consumer Affairs

NT Consumer Affairs - Freecall 1800 019 319
The Office of the Information Commissioner NT 1800 005 610

Ombudsman NT

Ombudsman NT - Freecall 1800 806 380

Power Water Corporation

Emergencies and faults 1800 245 092

Australian Government Services

Centrelink Income Management	1800 132 594
Centrelink Child Support	131 272
Medicare	132 011

Legal Services

Central Australian Aboriginal Legal Aid Service (CAALAS)	1800 636 079
Central Australian Women's Legal Service Inc. (CAWLS)	1800 684 055
Darwin Community Legal Service	1800 812 953
Legal Aid Helpline	1800 019 343
Katherine Women's Information and Legal Service	1800 620 108
Top End Legal Service Women's (TEWLS)	1800 234 441
For information on scheduled community visits by TEWLS, please visit: https://tewls.org.au/locations/	

North Australian Aboriginal Justice Agency

Darwin Head office	1800 898 251
Palmerston Throughcare office	1800 321 201
Katherine office	1800 897 728
Alice Springs / Tennant office	1800 636 079

Other NT Government Services

NT Anti-Discrimination Commission – Freecall	1800 813 846
Darwin Anti-Discrimination Commission Office	(08) 8999 1444
Community Justice Centre	1800 000 473

Support services

Anglicare

Darwin	(08) 8985 0000
Palmerston	(08) 8931 7100
Katherine	(08) 8963 6100
Nhulunbuy	(08) 8939 3400
Alice Springs	(08) 8951 8000

Mission Australia

Darwin	(08) 8935 0900
Katherine	(08) 8965 1000
Alice Springs (Aherlkeme Development Centre)	(08) 8955 6600
Alice Springs (Stuart Lodge)	(08) 8958 6000

Catholic Care NT

Darwin	(08) 8944 2000
Palmerston	(08) 8932 9977
Katherine	(08) 8971 0777
Tennant Creek	(08) 8962 3065
Alice Springs	(08) 8958 2400

The Salvation Army NT

Darwin (Sunrise Centre)	(08) 8997 1000
Red Shield Hostel	(08) 8981 5994
Towards Independence Program – Top End (TIPTE)	(08) 8927 5189
Alice Springs	(08) 8952 1434
Towards Independence Program – Alice Springs (TIPAS)	(08) 8951 0200

St Vincent de Paul Society NT

Darwin	(08) 8948 8100
Katherine	(08) 8972 1956